

Slings & Things Babywearing Library

Not babywearing yet? Would you like to try a baby wrap, ergonomic baby carrier, Mei Tai or ring sling before buying one? Or do you already babywear and simply want to try a different carrying system? You can do that through our **Babywearing Library**!

How it works

Choose the item you would like to borrow and add it to your cart. You pay the webshop price for the item as a security deposit. Slings & Things then sends the item to you with a return form. You may borrow it for a **maximum of 5 weeks**. The rental period begins on the day the parcel is delivered. Once Dragen & Zo has received the item back in good condition, we calculate how long you borrowed it. The day you hand the parcel to the carrier is the final day of the rental period. We deduct the total amount (rental fee + outbound shipping costs) from your deposit. The remaining amount is refunded to your bank account within 14 days of receiving your return. **It really is that simple!**

More information about the costs

Borrowing 1 item costs **€ 9.50 per week**. The minimum charge is also € 9.50, even if you return it within a week. Two weeks therefore cost € 19.00, and so on. If you return the item after a full week plus one or more extra days, each extra day costs € 1.50 instead of a full additional week. Accessories cost € 3.50 per week; extra days cost € 0.50 each. Outbound shipping costs € 6.95 within the Netherlands and € 8.95 to Belgium. For other countries, please contact us before ordering from the Babywearing Library. Library items cannot be shipped together with regular webshop orders.

If an item is returned **later than 5 weeks**, we charge € 2.50 per item per day, regardless of the type of item.

Shipping

Unlike items sold through the webshop, Babywearing Library items are not dispatched every day until 23:45. We send these items from our office, not from the logistics centre where later processing is possible. Normally, **Babywearing Library orders placed before 17:00 are dispatched every working day**. Exceptions may occur; in that case, the item will be dispatched no later than the next working day. If you need an item urgently, you are always welcome to email or call us to check whether it can still be dispatched that day.

Returns

Return the complete parcel whenever you are finished with the item. This includes the manual and all supplied accessories. You are responsible for the return shipping costs. Send the parcel **only** to our office: **Dragen & Zo, Braosheuf 32, 6031 GA, Nederweert, the Netherlands**. We inspect and wash the item there. If you send it to our logistics centre in Oosterhout, we deduct an additional € 10.00 from the deposit for the handling costs there and for shipping the parcel back to our office. Please pay close attention to the return address.

FAQ

Can I reserve an item?

No. The website shows which items are currently in stock and available to borrow. Reservations are not possible. We hold several copies of many items.

I have pets. Can I borrow an item from the Babywearing Library?

Yes. However, because the next borrower may have allergies, please do not let the baby wrap or ergonomic carrier come into contact with pets.

Something was damaged while I was borrowing it. What should I do?

You are responsible for the products you borrow. Treat them with care and tell us if something is damaged - accidents can happen. Depending on the damage, we may charge you for part of the repair or replacement costs. If you do not report the damage and we discover it after the item is returned, we may retain all or part of the deposit. Dragen & Zo always makes the final assessment.

Do I need to wash the product after use?

No. We wash it after it is returned. If the borrowed item becomes very dirty, for example after an accident involving your child, please wash the carrier or wrap before sending it back. Contact us first if you are unsure. In principle, you can follow the care instructions on the carrier or baby wrap.

Do you have another question?

Email us at info@dragenenzo.nl or call +31 85 301 2965.